

South Dakota
Publicly Funded
Behavioral Health
Treatment Services

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## **Executive Summary**

The Division of Behavioral Health is pleased to publish the Fiscal Year 2021 (FY21) State Profile Executive Summary. State Profiles began in Fiscal Year 2018 (FY18) as a joint commitment of the Division of Behavioral Health as well as publicly funded mental health and substance use disorder treatment agencies to accurately and consistently report the data and outcomes of treatment services.

This executive summary introduces key statewide behavioral health outcomes as reported by South Dakota's publicly funded behavioral health providers. Outcomes highlighted in this report include:

- Successful discharge rates for clients receiving substance use disorder treatment services
- Ability to control use and motivation to not use substances for clients receiving substance use disorder services
- History of arrests and nights in a correctional facility for clients receiving substance use disorder treatment services
- · Satisfaction and access to services for all behavioral health clients
- Employment rates for all behavioral health clients
- Levels of functioning for clients receiving mental health services
- Reduction in emergency room and hospital visits for clients receiving mental health services
- · Reductions in suicide attempts for clients receiving mental health services

Additionally, the executive summary includes results from the annual stakeholder survey, which is provided to referral sources and other stakeholders for each publicly funded behavioral health provider in the state.

The following pages summarize statewide performance measures and outcomes for the following service areas:

- Adult and youth substance use disorder treatment services
- · Adult and youth mental health treatment services
- Targeted services for justice-involved adults and youth

The following pages highlight the many positive outcomes experienced by individuals who received publicly funded behavioral healthcare in FY21, including satisfaction with the treatment services received, improvements in their mental health and social well-being, increased ability to control substance use, motivation to not use substances, and the utilization of fewer high-cost services.

The Division has also identified areas for improvement. These include outcome tool return rates for youth and parents as well as successful discharge rates in intensive methamphetamine treatment services, pregnant women and women with dependent children services, and both youth and adult justice-involved services. In Fiscal Year 2022 (FY22), the Division of Behavioral Health will continue to work collaboratively with agencies to address these areas, including monitoring outcome tool return rates and supporting competent clinical staff through quality assurance efforts, training in best practices, and technical assistance to promote engagement and retention in treatment.

The full state and agency profiles are available to all stakeholders and consumers online at <a href="https://dss.sd.gov/">https://dss.sd.gov/</a>. It is our hope these profiles will serve as a resource to anyone seeking information about publicly funded behavioral health treatment services in South Dakota.

## Data Collection Methodology

The Division of Behavioral Health collaborated closely with members of the Data and Outcomes Work Group (DOWG) to identify the information found in this executive summary and the state and agency profiles. This work group is comprised of representatives from mental health and substance use disorder agencies as well as Division of Behavioral Health staff.

For FY21 agency profiles, contracted behavioral health agencies collected data from in-person questionnaires. The surveyed population included adults and youth receiving publicly funded behavioral health services between June 1st, 2020, through May 31st, 2021. In addition, parents and guardians of youth receiving services were surveyed. Publicly funded behavioral health services are funded through state general funds, block grant funding, and Medicaid funding.

#### **Data Collection Process**

#### Stakeholder Survey

The Division of Behavioral Health (DBH) collects Stakeholder Survey data once a year for all accredited mental health and substance use disorder agencies. As part of the survey process, accredited agencies are asked to share the survey with at least three stakeholders in their community. In addition, the DBH surveys the Department of Corrections (DOC), Unified Judicial System (UJS), and Child Protection Services (CPS) regarding the accredited agencies.

#### Mental Health Services

Contracted agencies collect mental health outcome data at admission, every six months until discharge from services, and at successful discharge from services. The most significant improvements in mental health are made between admission and the first 6 months of services. However, the DBH requires contracted agencies to continue to collect data every six months to ensure clinical services continue to support changes made in the first 6 months of services. Clients completing the surveys do have the option to skip or refuse to answer questions. As a result, total data points collected may change between questions.

Substance Use Disorder Services and Targeted Services for Justice-Involved Clients
Contracted agencies collect substance use disorder outcome data at admission and at successful discharge from services. Clients completing the surveys have the option to skip or refuse to answer questions. As a result, total data points collected may change between questions. The Texas Christian University Criminal Thinking Scales (TCU), How I Think Questionnaire (HIT), Gain Short Screener, (Gain-SS) and Aggression Questionnaire (AQ) are secondary tools utilized to measure the impact of Targeted Services for Justice-Involved clients.

#### **Data Reporting**

Appendices A and B contain the data used to build this report. Information includes each data point identified in the Executive Summary, the total number of clients who responded, and their responses. Appendix C includes the Division's Logic Model for service delivery and data collection.



### Stakeholder Survey Results

Community needs.

Eighty-eight percent of behavioral health stakeholders reported publicly funded behavioral health agencies are responsive to the needs within the community.



Eighty-eight percent of stakeholders reported the location of behavioral health services is convenient for clients.

#### Quality of services.

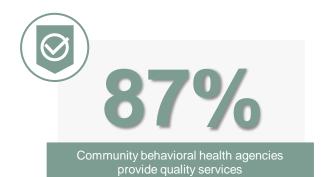
Eighty-seven percent of stakeholders reported publicly funded behavioral health agencies provide quality services.

 Client support. Ninetyone percent of stakeholders reported publicly funded behavioral health agencies support the needs of their clients.



Behavioral health agencies are responsive to the needs within the community

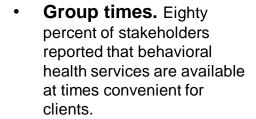






## Stakeholder Survey Results

- Positive outcomes.
  - Eighty-one percent of behavioral health stakeholders reported that clients have positive outcomes as a result of services received.



 Staff Training. Eighty-four percent of stakeholders reported behavioral health agency staff are well trained.

Staff competency.
 Eighty-seven percent of stakeholders reported behavioral health agency staff are competent to deliver treatment services.







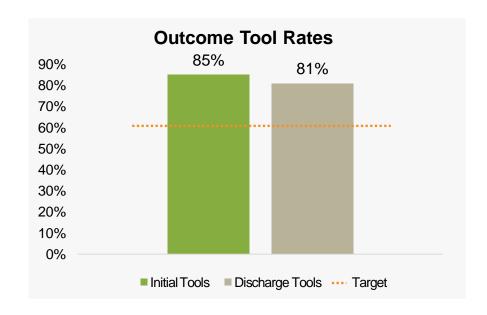


# Adult Substance Use Disorder Services

#### Adult Substance Use Disorder Services

#### **RETURN RATES**

Outcome tool return
rates. Across all types of
adult SUD treatment
services, agencies achieved
an 85% return rate for initial
outcome tools and 81%
return rate for discharge
outcome tools, both
exceeding the 60% target.



#### **DISCHARGE RATES**

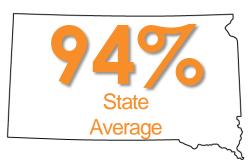
Clients discharged from treatment. Seventy-five percent of clients completed treatment, exceeding the national average of 30%. Thirteen percent of clients left against professional advice, and 3% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	75%	30%
Left Against Professional Advice	13%	40%
Terminated by Facility	3%	4%

# GENERAL SATISFACTION

with treatment services received. Ninety-four percent of clients served reported general satisfaction with services.

#### **General Satisfaction**



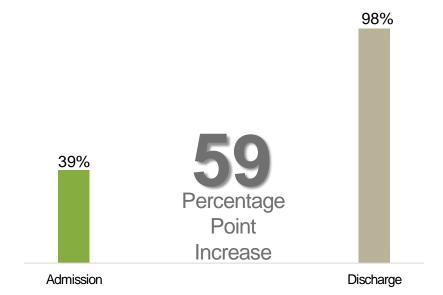
# ACCESS TO SERVICES

 Perception of the ease and convenience of treatment services
 received. Ninety-four percent of clients served reported ease and convenience when accessing treatment services.



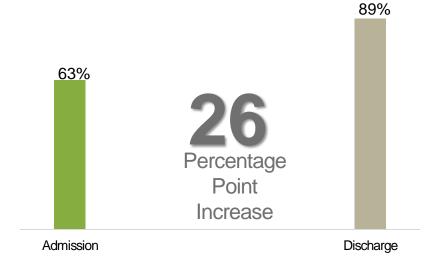
# ABILITY TO CONTROL SUBSTANCE USE

Client-reported ability.
 Ninety-eight percent of clients served reported the ability to control their substance use at discharge, compared to 39% at admission.



# MOTIVATION TO NOT USE SUBSTANCES

Client-reported motivation.
 Eighty-nine percent of clients served reported motivation to not use substances at discharge, compared to 63% at admission.



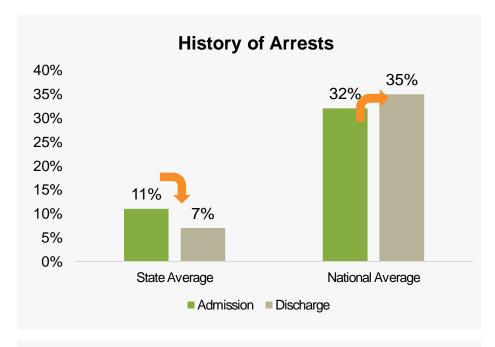
#### **EMPLOYMENT**

 Clients who reported employment. Twenty-six percent of clients served reported employment at discharge, which exceeds the national average of 18%.



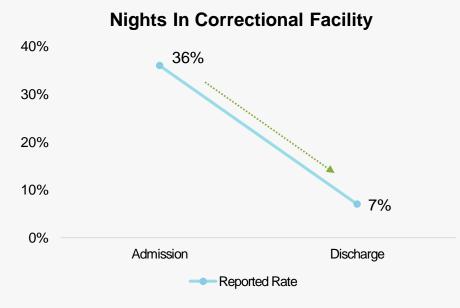
#### HISTORY OF ARREST

 History of arrests. At discharge, 7% percent of clients served reported an arrest within the last 30 days, compared to 11% at admission, which are below the national averages.



# NIGHTS IN A CORRECTIONAL FACILITY

 Clients who reported nights spent in a correctional facility. At discharge, 7% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 36% at admission.

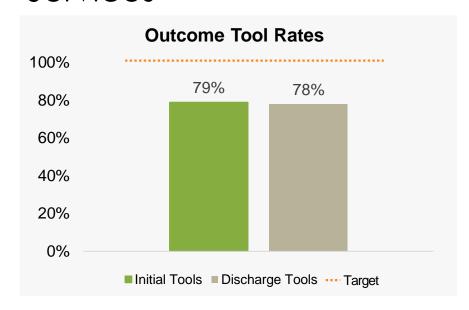


# Intensive Methamphetamine Treatment Services

# Intensive Methamphetamine Treatment Services

#### **RETURN RATES**

Outcome tool return
 rates. Agencies achieved a
 79% return rate for initial
 outcome tools and an 78%
 return rate for discharge
 outcome tools, both did not
 meet the 100% target.



#### **DISCHARGE RATES**

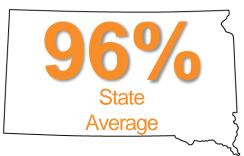
 Clients discharged from treatment. Thirty-five percent of clients completed treatment, which is above the national average of 30%. Thirty-seven percent of clients left against professional advice, and 5% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	40%	30%
Left Against Professional Advice	35%	40%
Terminated by Facility	8%	4%

# GENERAL SATISFACTION

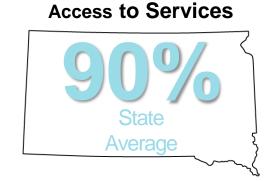
 Overall satisfaction with treatment services received. Ninety-six percent of clients served reported general satisfaction with services.

#### **General Satisfaction**



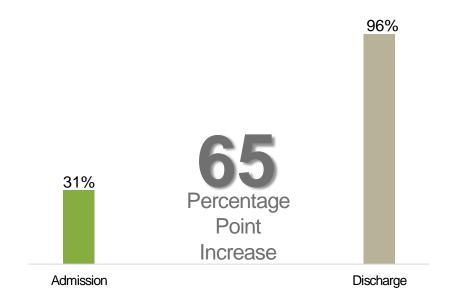
# ACCESS TO SERVICES

 Perception of the ease and convenience of treatment services received. Ninety percent of clients served reported ease and convenience when accessing treatment services.



# ABILITY TO CONTROL SUBSTANCE USE

Client-reported ability.
 Ninety-six percent of clients served reported the ability to control their substance use at discharge, compared to 31% at admission.



# MOTIVATION TO NOT USE SUBSTANCES

Client-reported motivation.
 Eighty-seven percent of clients served reported motivation to not use substances at discharge, compared to 53% at admission.



87%

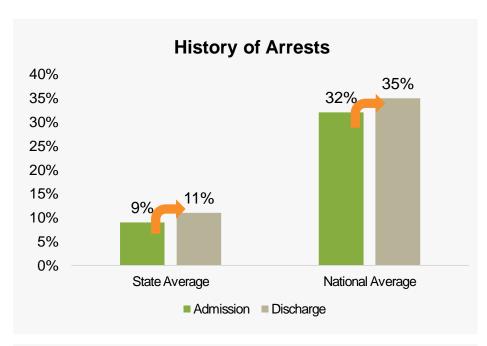
#### **EMPLOYMENT**

• Clients who reported employment. Forty-eight percent of clients served reported employment at discharge, compared to 9% at admission, which exceeds the national average of 18%.

# 48% Clients who reported employment

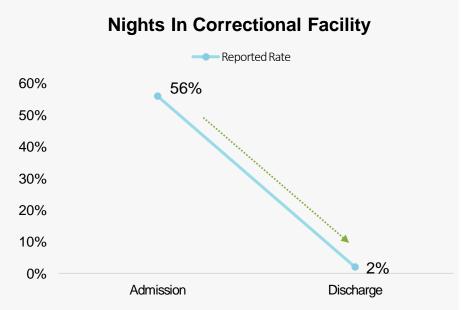
#### **HISTORY OF ARREST**

 History of arrests. At discharge, 11% percent of clients served reported an arrest within the last 30 days, compared to 9% at admission, which are below the national averages.



# NIGHTS IN A CORRECTIONAL FACILITY

 Clients who reported nights spent in a correctional facility. At discharge, 2% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 56% at admission.

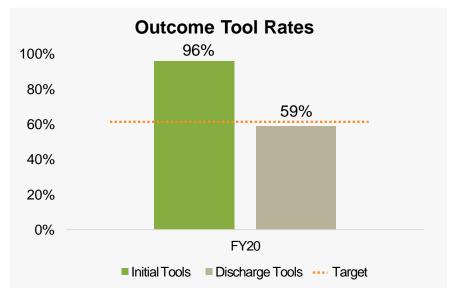


# Pregnant Women and Women with Dependent Children Services

## Pregnant Women and Women with Dependent Children Services

#### **RETURN RATES**

Outcome tool return
 rates. Agencies achieved a
 96% return rate for initial
 outcome tools and 59%
 return rate for discharge
 outcome tools, both
 exceeding the 60% target.



#### **DISCHARGE RATES**

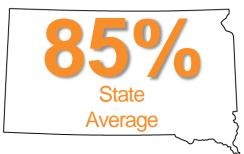
 Clients discharged from treatment. Thirty-eight percent of clients completed treatment, exceeding the national average of 30%. Fortyeight percent of clients left against professional advice, and 12% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	38%	30%
Left Against Professional Advice	48%	40%
Terminated by Facility	12%	4%

# GENERAL SATISFACTION

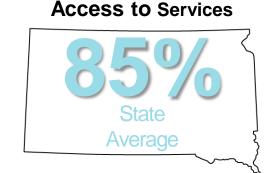
Overall satisfaction
 with treatment services
 received. Eighty-five
 percent of clients served
 reported general satisfaction
 with services.

#### **General Satisfaction**



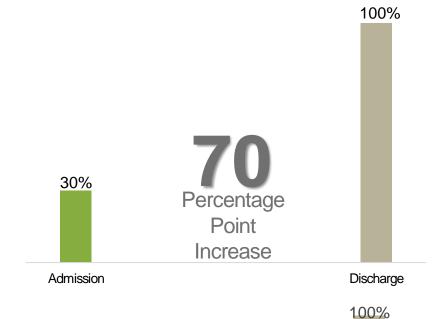
# ACCESS TO SERVICES

 Perception of the ease and convenience of treatment services
 received. Eighty-five percent of clients served reported ease and convenience when accessing treatment services.



# ABILITY TO CONTROL SUBSTANCE USE

 Client-reported ability. One hundred percent of clients served reported the ability to control their substance use at discharge, compared to 30% at admission.



# MOTIVATION TO NOT USE SUBSTANCES

Client-reported motivation.
 One hundred percent of clients served reported motivation to not use substances at discharge, compared to 56% at admission.



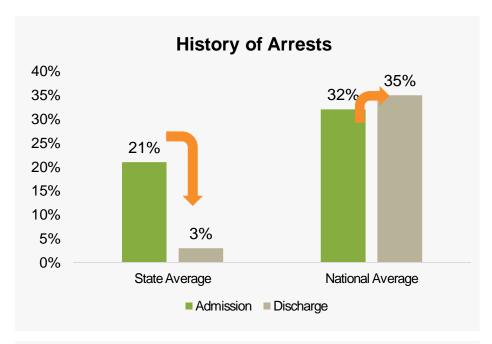
#### **EMPLOYMENT**

• Clients who reported employment. Thirty percent of clients served reported employment at discharge, compared to 3% at admission, which exceeds the national average of 18%.



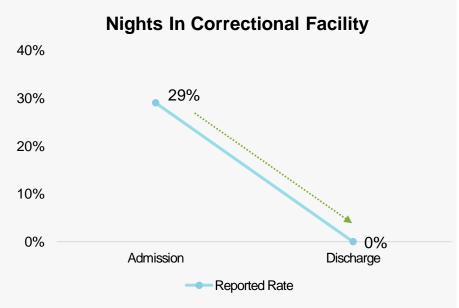
#### **HISTORY OF ARREST**

 History of arrests. At discharge, 3% percent of clients served reported an arrest within the last 30 days, compared to 21% at admission, which are below the national averages.



# NIGHTS IN A CORRECTIONAL FACILITY

correctional facility. At discharge, 0% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 29% at admission.

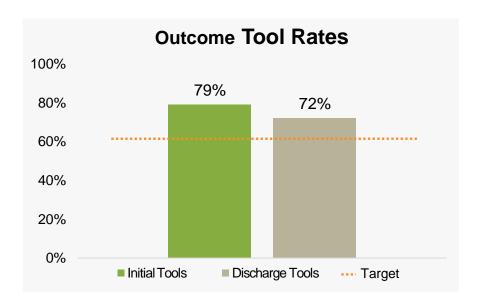


# Youth Substance Use Disorder Services

#### Youth Substance Use Disorder Services

#### **RETURN RATES**

Outcome tool return
 rates. Agencies achieved a
 79% return rate for initial
 outcome tools and 72%
 return rate for discharge
 outcome tools, both
 exceeding the 60% target.



#### **DISCHARGE RATES**

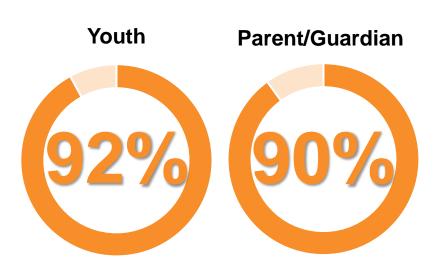
 Clients discharged from treatment. Sixty-five percent of youth clients completed treatment. Sixteen percent of youth clients left against professional advice, and 8% of youth clients were terminated by the facility.

#### **Discharge Reasons**

Treatment Completed	65%
Left Against Professional Advice	16%
Terminated by Facility	8%

# GENERAL SATISFACTION

 Overall satisfaction with treatment services
 received. Ninety-two percent of youth clients served and 90% of parents/guardians reported general satisfaction with services

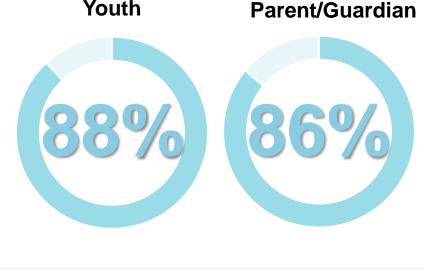


#### **ACCESS TO SERVICES**

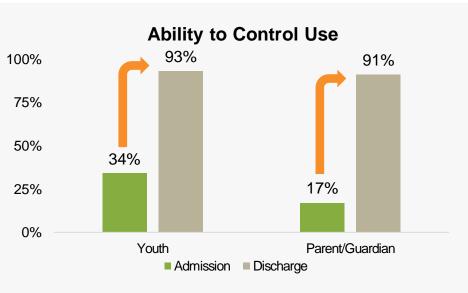
Perception of the ease and convenience of treatment services received. Eighty-eight percent of youth clients served, and 86% of parents/quardians reported ease and convenience when accessing treatment services for their youth.



Client-reported ability. Ninety-three percent of youth clients reported the ability to control their substance use at discharge, compared to 34% at admission. Ninety-one percent of parents/guardians reported their youth's ability to control substance use at discharge, compared to 17% at admission.

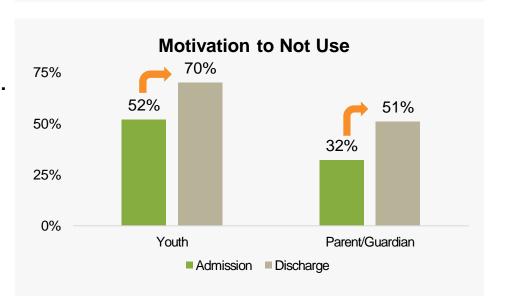


Youth



#### MOTIVATION TO NOT **USE SUBSTANCES**

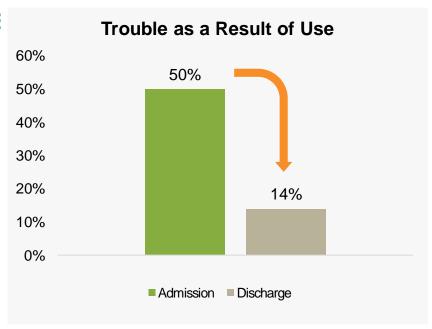
Client-reported motivation. Seventy percent of youth clients reported motivation to not use substances at discharge, compared to 52% at admission. Fifty-one percent of parents/guardians reported their youth's motivation to not use substances at discharge, compared to 32% at admission.



#### TROUBLE AS A RESULT OF USE

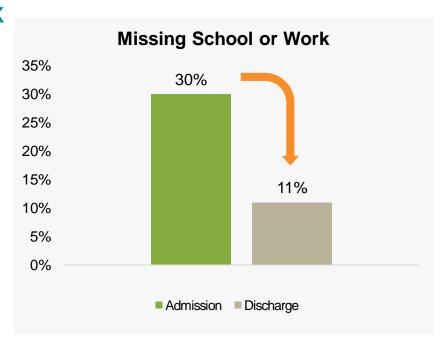
 Clients who reported getting in trouble due to substance use. Fifty percent of youth clients served reported getting in trouble due to substance use at admission, compared to

14% at discharge.



#### MISSING SCHOOL OR WORK

 Clients who reported missing school/work due to their substance use. Thirty percent of youth clients served reported missing school or work due to substance use at admission, compared to 11% at discharge.

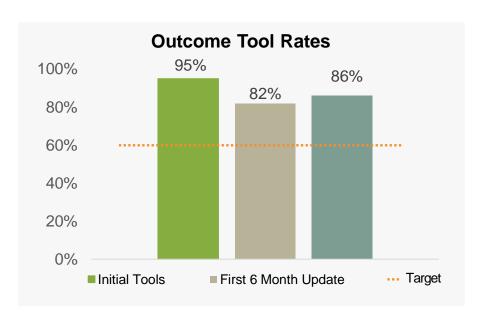


# Adult Mental Health Services

#### Adult Mental Health Services-CARE and IMPACT

#### **RETURN RATES**

Outcome tool return
 rates. Agencies achieved a
 95% return rate for initial
 outcome tools, 82% return
 rate for the first 6-month
 update, and 86% return rate
 for the most recent update,
 exceeding the 60% target.



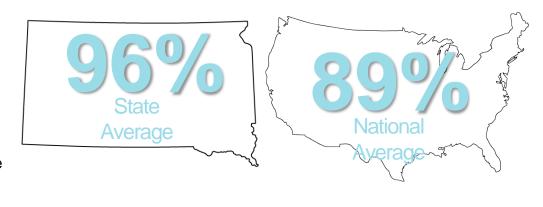
### GENERAL SATISFACTION

Overall satisfaction
 with treatment services
 received. Ninety-seven
 percent of clients served
 reported general satisfaction
 with services, exceeding the
 national average of 90%.



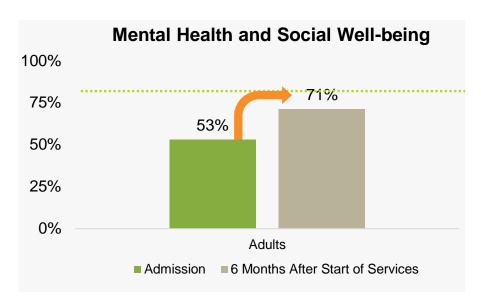
### ACCESS TO SERVICES

Perception of the ease and convenience of treatment services received. Ninety-six percent of clients served reported ease and convenience when accessing treatment services, exceeding the national average of 89%.



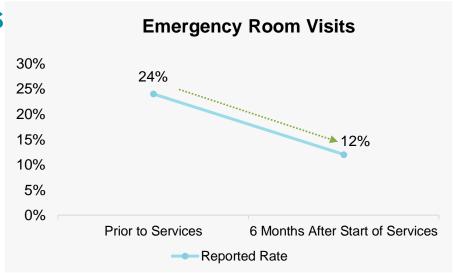
#### **FUNCTIONING**

reported an increase in their mental health and social well-being. Seventy-one percent of clients served reported an increase in their mental health and social well-being at six months after admission, compared to 53% at admission. The national average is 80%.



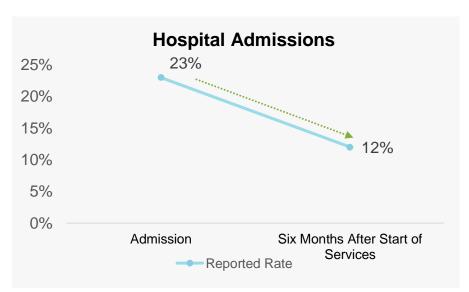
#### **EMERGENCY ROOM VISITS**

 Clients who visited an ER for a psychiatric or emotional problem. Prior to services, 24% of clients served reported visiting the ER for a psychiatric or emotional problem, compared to 12% six months after the start of services.



#### **HOSPITAL ADMISSIONS**

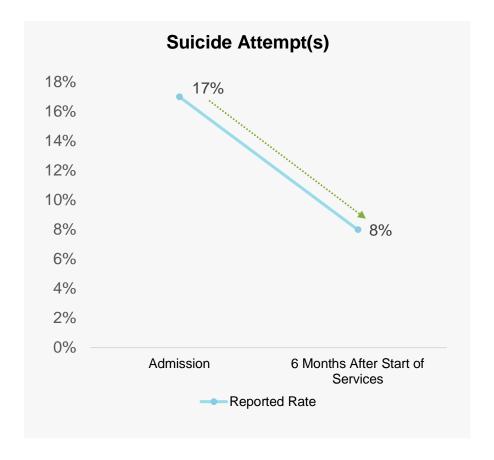
 Clients who reported a hospital admission for mental health. Clients served who reported a hospital admission for mental health declined from 23% at admission to 12% six months after the start of services.



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### REDUCTION OF SUICIDE ATTEMPT(S)

 Clients who reported suicide attempt(s).
 Seventeen percent of clients served reported suicide attempt(s) at admission, compared to 8% at six months after the start of services.



#### **EMPLOYMENT**

 Clients who reported employment. Thirty-four percent of clients served reported employment at the most recent update, exceeding the national average of 24%.



### **Emergency Services**

#### **Emergency Services**

### EMERGENCY SERVICES CONTACTS

 Average number of contacts for emergency services. In FY21, Community Mental Health Centers provided an average of over 33 emergency services contacts per center per month for persons experiencing a mental health emergency or crisis, including those with cooccurring substance use disorders.

### TOTAL EMERGENCY SERVICES

emergency services
provided. In FY21,
Community Mental Health
Centers provided a total of
4,418 emergency services
contacts for persons
experiencing a mental health
emergency or crisis, including
those with co-occurring
substance use disorders.

### HOURS OF EMERGENCY SERVICES

 Number of hours of emergency services provided. In FY21, Community Mental Health Centers provided over 41,200 hours of emergency services for persons experiencing a mental health emergency or crisis, including those with co-occurring substance use disorders.







Note: CMHCs provide 24/7 services to those experiencing an emergency or crisis, which may include liaison services, collateral contacts, telephone crisis contacts, and on-call staff time. CMHCs report the number of contacts and time spent on emergency services each month.

### Youth Mental Health Services

### Youth Mental Health Services-Child, Youth or Family (CYF)

#### **RETURN RATES**

 Outcome tool return rates. Agencies exceeded the 60% target return rate for

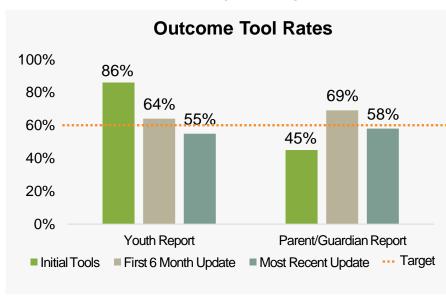
the 60% target return rate for youth initial as well as youth and parent/guardian first sixmonth update outcome tools but did not meet the 60% target rate for the most recent update.

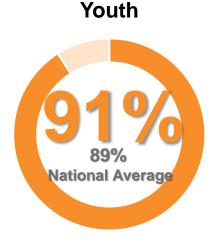


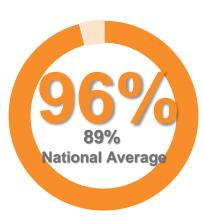
 Overall satisfaction with treatment services
 received. Ninety-one percent of youth clients served and 96% of parents/guardians reported general satisfaction with services received, exceeding the national average of 89%.

### ACCESS TO SERVICES

 Perception of the ease and convenience of treatment services
 received. Ninety-five percent of youth clients served and 98% of parents/guardians reported ease and convenience when accessing treatment services, exceeding the national average of 89%.

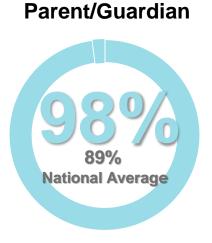






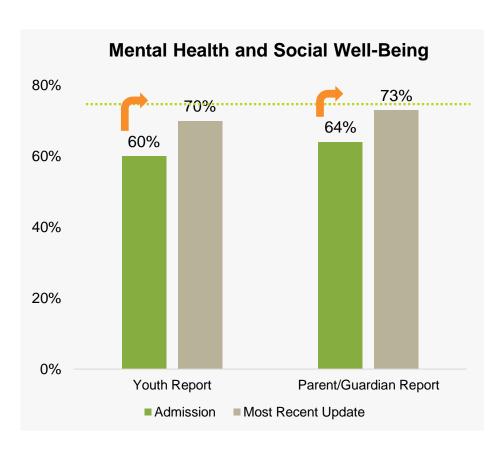
Parent/Guardian





#### **FUNCTIONING**

well-being. Seventy- percent of youth clients served and 73% of parents/guardians reported satisfaction with the youth's mental health and social well-being at the most recent update, compared to 60% and 64% at admission. The national average is 75%.



#### **EMERGENCY ROOM VISITS**

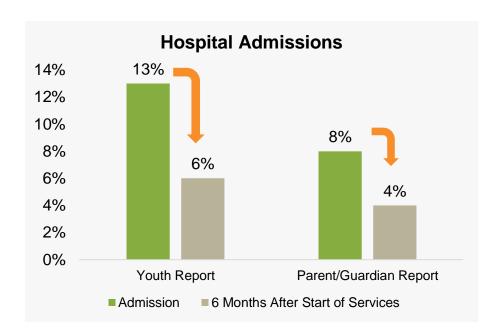
 Youth clients who visited an ER for a psychiatric or emotional problems. Youth clients served reported a reduction in emergency room visits from 15% prior to starting services to 8% six months after starting services.



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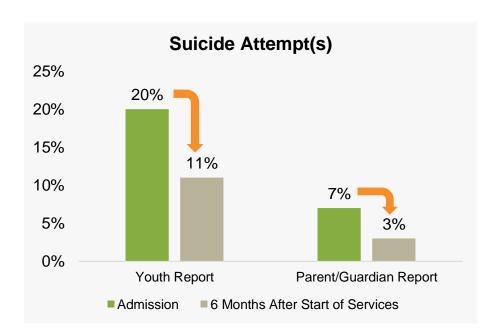
#### **HOSPITAL ADMISSIONS**

Clients who reported a hospital admission for mental health. Youth clients served who reported a hospital admission for mental health reduced from 13% at admission to 6% six months after the start of services. Parents/guardians of youth served reported a decrease in hospital admissions for mental health for their youth from 8% at admission to 4% six months after the start of services.



### REDUCTION OF SUICIDE ATTEMPTS

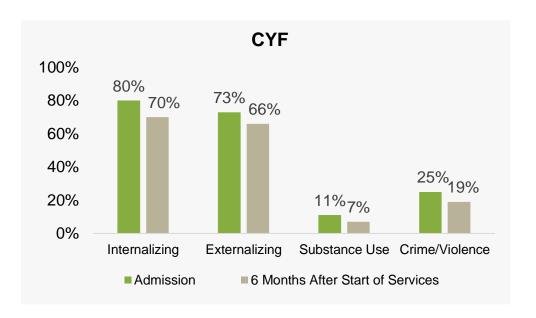
parents/guardians who reported suicide attempt(s). Youth clients served reported a reduction of suicide attempts from 20% at admission, compared to 11% six months after the start of services. Parents/guardians of youth clients served reported a reduction of suicide attempts by their youth from 7% at admission, compared to 3% six months after the start of services.



#### YOUTH MENTAL HEALTH SERVICES

#### **GAIN-SS**

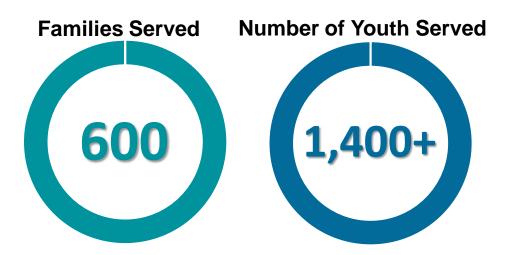
 Scores for CYF. GAIN-SS scores for clients served in CYF decreased in all areas measured.



### **Systems of Care Services**

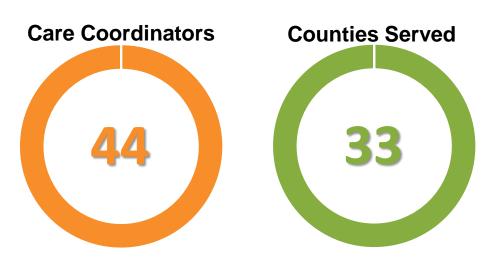
#### **Families Served**

• Number of families served in SOC. In FY21, 600 families were served in SOC services, including families served through a Project Aware grant, with over 1,400 youth benefiting from those services.



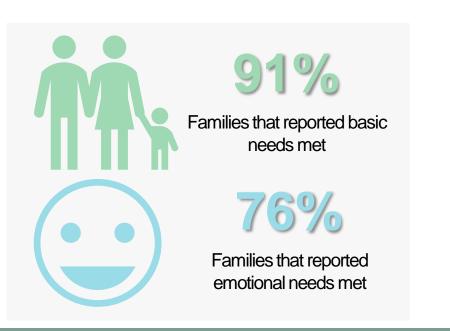
#### **Care Coordinators**

 Number of SOC Care Coordinators. In FY21, there were 44 SOC Care Coordinators, including Project Aware, serving families in 33 counties across the state.



#### **Family Outcomes**

 Outcomes for families served in SOC. Families reported improved outcomes in all areas measured, including basic needs and emotional needs.



# Targeted Services for Justice-Involved Populations

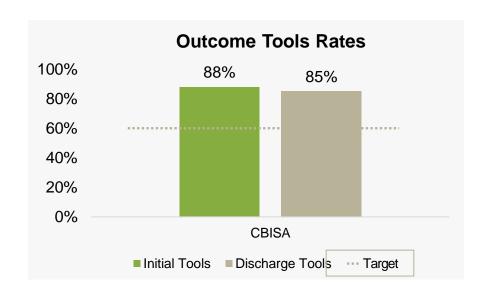
## Targeted Services for Justice Involved Adults

#### Substance Use Disorder Services for Justice Involved Adults

#### **RETURN RATES**

Outcome tool return

rates. Agencies achieved an 88% return rate for initial outcome tools and a 85% return rate for discharge outcome tools, exceeding the 60% return rate target.



#### **DISCHARGE RATES**

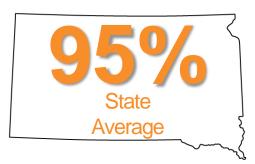
 Clients discharged from treatment. Forty-four percent of clients completed CBISA treatment, exceeding the national average of 30%. Twenty-four percent of clients left against professional advice, and 14% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	44%	30%
Left Against Professional Advice	24%	40%
Terminated by Facility	14%	4%

### GENERAL SATISFACTION

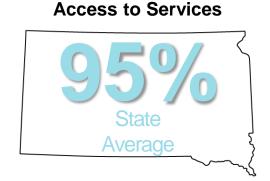
Overall satisfaction
 with treatment services
 received. Ninety-five
 percent of clients served
 reported general satisfaction
 with services.

#### **General Satisfaction**



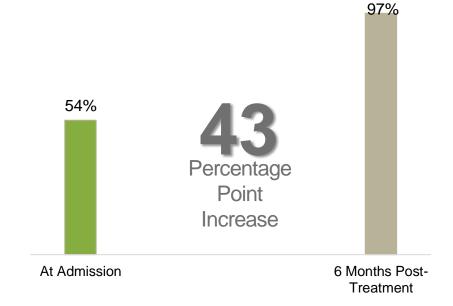
### ACCESS TO SERVICES

Perception of the ease and convenience of treatment services received. Ninety-five percent of clients served in CBISA reported ease and convenience when accessing treatment services.



## ABILITY TO CONTROL SUBSTANCE USE

Client-reported ability.
 Ninety-seven percent of clients served in CBISA reported the ability to control their substance use six months post treatment services, compared to 54% at admission.



### MOTIVATION TO NOT USE SUBSTANCES

Client-reported motivation.
 Ninety-three percent of clients served in CBISA reported motivation to not use substances six months post treatment, compared to 77% at admission.



#### **ADULT JUSTICE INVOLVED SERVICES**

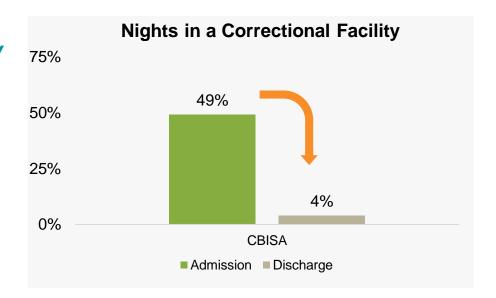
#### **EMPLOYMENT**

 Clients who reported employment. Eighty-six percent of clients served in CBISA reported employment six months post treatment.



#### **CORRECTIONAL FACILITY**

 Clients who reported nights spent in a correctional facility. At discharge, 4% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 49% at admission.

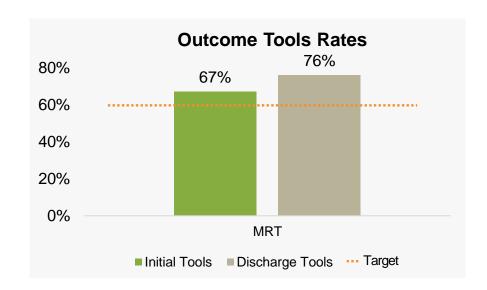


### Moral Reconation Therapy (MRT) for Justice Involved Adults

#### **RETURN RATES**

Outcome tool return

rates. Agencies achieved an 67% return rate for initial outcome tools and an 76% return rate for discharge outcome tools. Both exceeded the 60% target.



#### **DISCHARGE RATES**

 Clients discharged from treatment. Forty-six percent of clients completed MRT treatment, exceeding the national average of 30%. Fourteen percent of clients left against professional advice, and 25% of clients were terminated by the facility.

Discharge Reasons	State Average
Treatment Completed	46%
Left Against Professional Advice	14%
Terminated by Facility	25%

### GENERAL SATISFACTION

Overall satisfaction
 with treatment services
 received. Eighty-nine
 percent of clients served in
 MRT reported general
 satisfaction with services.

#### **General Satisfaction**

89% State Average

### ACCESS TO SERVICES

 Perception of the ease and convenience of treatment services received. Ninety-one percent of clients served in MRT reported ease and convenience when accessing treatment services.

#### **Access to Services**

91% State Average

#### **EMPLOYMENT**

 Clients who reported employment. Sixty-nine percent of clients served in MRT reported employment at discharge.

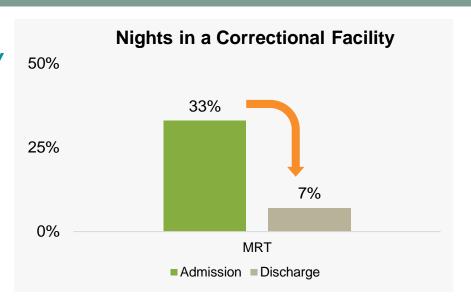


MRT clients who reported employment

#### **ADULT JUSTICE INVOLVED SERVICES**

#### **CORRECTIONAL FACILITY**

 Clients who reported nights spent in a correctional facility. At discharge, 7% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 33% at admission.



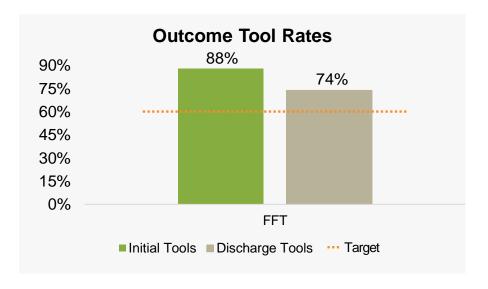
## Targeted Services for Justice Involved Youth

### Functional Family Therapy for Justice Involved Youth

#### **RETURN RATES**

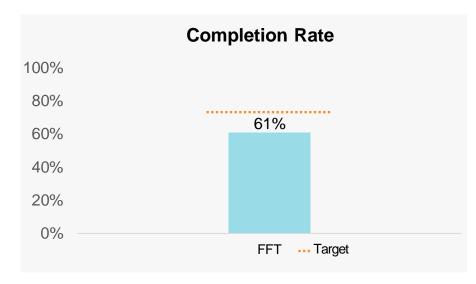
Youth outcome tools.

Agencies achieved an 88% return rate for initial outcome tools and an 74% return rate for discharge outcome tools. Both exceeded the 60% target.



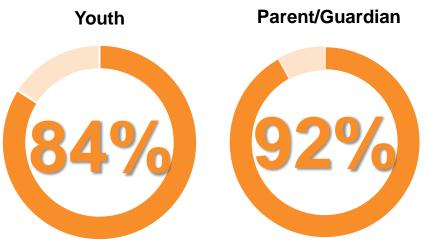
### COMPLETION RATES

 Completion rates. Sixtyone percent of clients served in Functional Family Therapy (FFT) successfully completed services, which did not meet the 70% target rate.



### GENERAL SATISFACTION

 Overall satisfaction with treatment services
 received. Eighty-four percent of youth clients served and 92% of parents/guardians reported general satisfaction with services for their youth.



### ACCESS TO SERVICES

Perception of the ease and convenience of treatment services received. Ninety-five percent of youth clients served reported ease and convenience when accessing treatment services. Ninety-eight percent of parents/guardians reported ease and convenience when accessing treatment services for their youth.

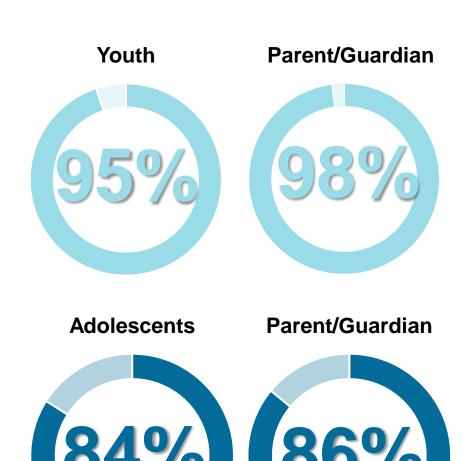
### CLIENT OUTCOME MEASURE (COM)

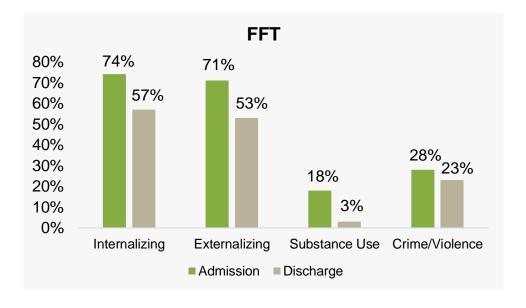
 Adolescents' (COM-A) and parents' (COM-P) perceptions of behavior and functioning in the youth and family.

Adolescents reported an 84% positive general change in their family, while parents/guardians reported an 86% positive general change.

#### **GAIN-SS**

 Scores for FFT. GAIN-SS scores for clients served in FFT decreased in each area measured. The GAIN-SS screens for various behavioral health disorders including internalizing, externalizing, substance use, and crime and violence.



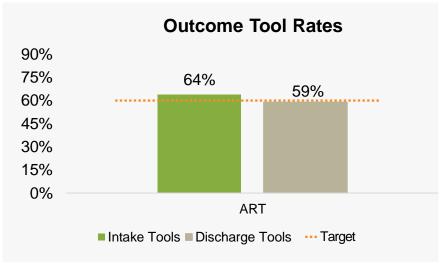


### Aggression Replacement Training for Justice Involved Youth

#### **RETURN RATES**

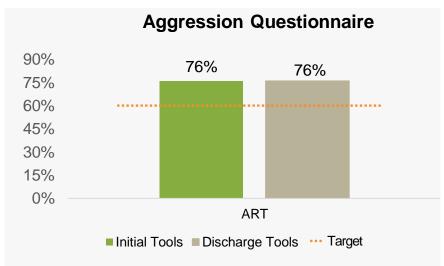
Youth outcome tools.

Agencies achieved a 64% return rate for initial outcome tools and a 59% return rate for discharge outcome tools.



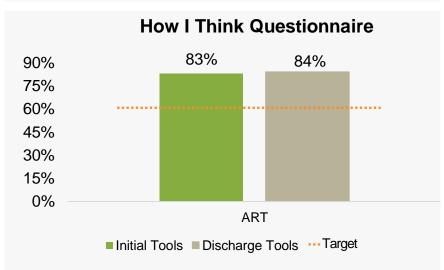
Aggression
 Questionnaire

Agencies achieved a 76% return rate at admission and discharge, exceeding the 60% target rate.



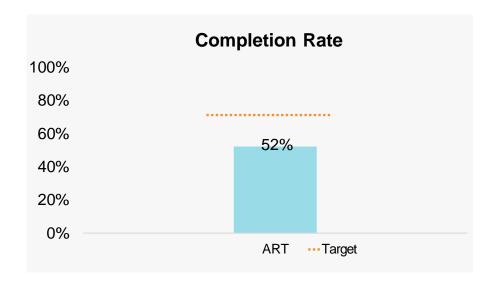
 How I Think Questionnaire

Agencies achieved an 83% return rate at admission and an 84% return rate at discharge, exceeding the 60% target rate.



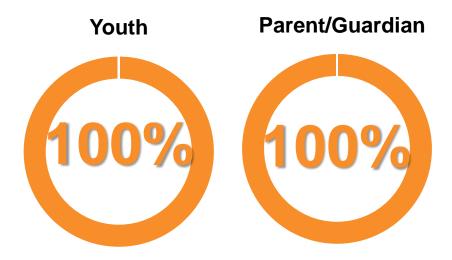
### COMPLETION RATE

 Completion rate. Fifty-two percent of clients served in ART successfully completed services, which did not meet the 70% target rate.



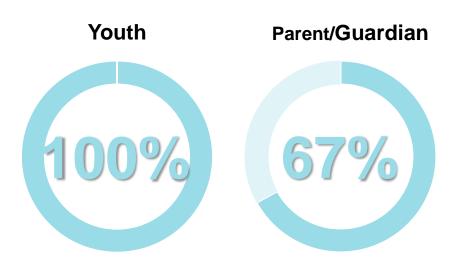
### GENERAL SATISFACTION

 Overall satisfaction with treatment services received. One hundred percent of youth clients served and 100% of parents/guardians reported general satisfaction with services for their youth.



### ACCESS TO SERVICES

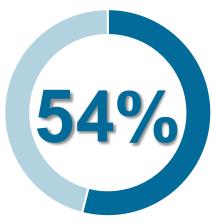
 Perception of the ease and convenience of treatment services received. One hundred percent of youth clients served and 67% of parents/guardians reported ease and convenience when accessing treatment services.



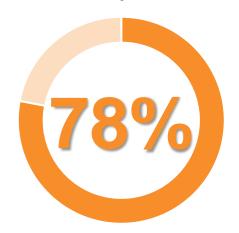
### AGGRESSION QUESTIONNAIRE OUTCOMES

 Youth who showed an overall improvement in levels of aggression. The AQ is designed to measure levels of aggression. Fiftyfour percent of clients served in ART showed an overall improvement.

#### Overall Improvement



#### **Overall Improvement**

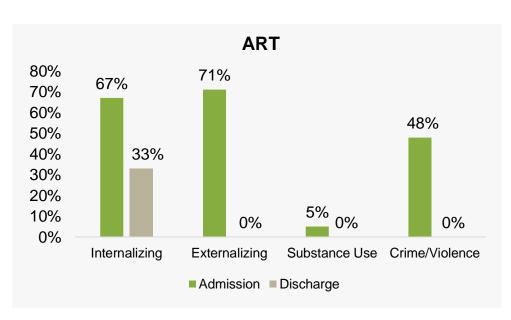


#### HIT QUESTIONNAIRE

 Youth who showed an overall improvement in levels of criminal thinking. The HIT is designed to measure levels of criminal thinking. Seventyeight percent of clients served in ART showed an overall improvement.

#### **GAIN-SS**

 Scores for ART. GAIN-SS scores for clients served in ART decreased in all areas measured. ART services are designed to address violence and aggression.

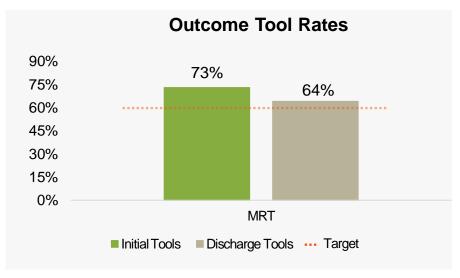


#### Moral Reconation Therapy for Justice Involved Youth

#### **RETURN RATES**

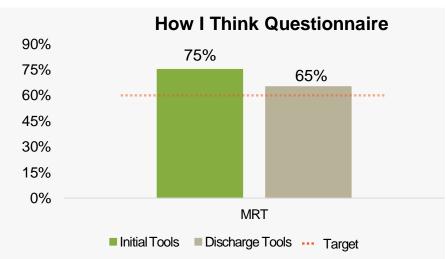
Youth outcome tools.

Agencies achieved a 73% return rate for initial outcome tools and 64% return rate for discharge outcome tools, neither meeting the 60% target rate..



 How I Think Questionnaire (HIT).

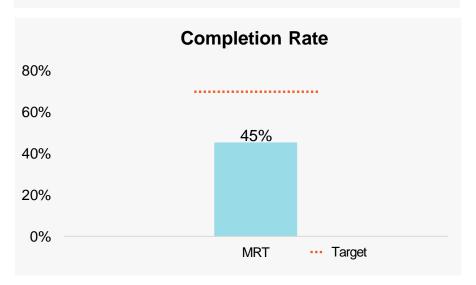
Agencies achieved a 75% return rate at admission and a 65% return rate at discharge, exceeding the 60% target rate.



### COMPLETION RATE

MRT completion rate.

Forty-five percent of clients served in MRT successfully completed services, which did not meet the 70% target rate.

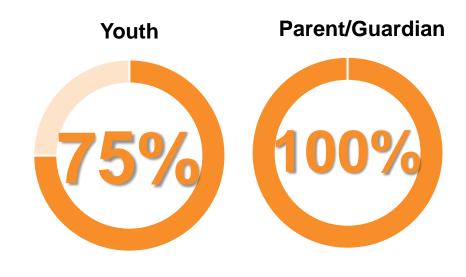


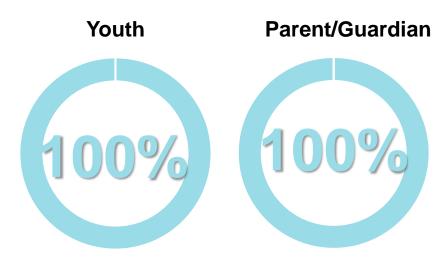
## GENERAL SATISFACTION

 Overall satisfaction with treatment services received. Seventy-five percent of youth clients served and 100% of parents/guardians reported general satisfaction with services for their youth.

## ACCESS TO SERVICES

 Perception of the ease and convenience of treatment services received. One hundred percent of youth clients served as well as parents/guardians reported ease and convenience when accessing treatment services.





#### HIT QUESTIONNAIRE

 Youth who showed an overall improvement in levels of criminal thinking. The HIT is designed to measure levels of criminal thinking. Eightyeight percent of clients served in MRT showed an overall improvement.

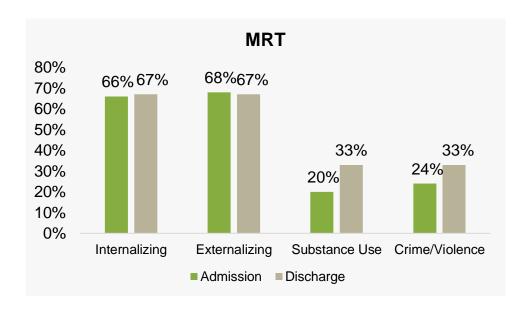
#### **Overall Improvement**



#### YOUTH JUSTICE INVOLVED SERVICES

#### **GAIN-SS**

 Scores for MRT. GAIN-SS scores for clients served in MRT decreased slightly for externalizing disorders but increased for other areas measured. MRT services are designed to address crime/criminal thinking.



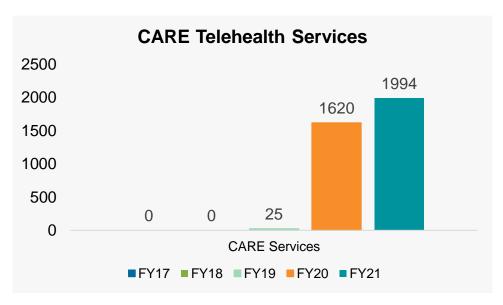
## **Telehealth Services**

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### CARE Telehealth Services

 Telehealth utilization for CARE services.

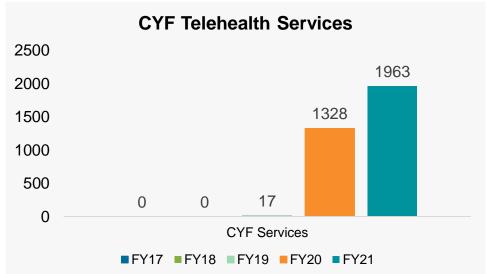
Telehealth utilization for CARE services increased dramatically in FY20, due to the COVID-19 pandemic. Although spread of the pandemic had slowed, telehealth utilization continued to rise in FY21.



## CYF Telehealth Services

 Telehealth utilization for CYF services.

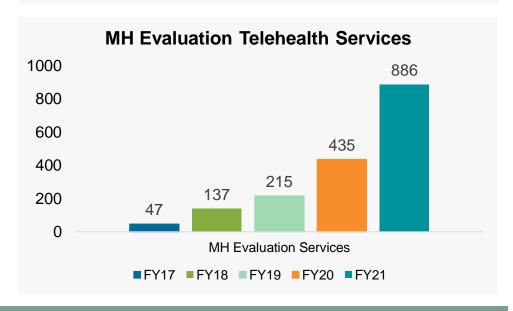
Telehealth utilization for CYF services increased dramatically in FY20, due to the COVID-19 pandemic. Although spread of the pandemic had slowed, telehealth utilization continued to rise in FY21.



## MH Evaluation Telehealth Services

 Telehealth utilization for evaluation services.

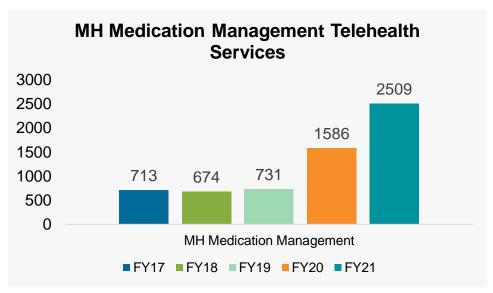
Telehealth utilization for MH evaluation services more than doubled in FY20, due to the COVID-19 pandemic. Although spread of the pandemic had slowed, telehealth utilization continued to rise in FY21.



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## MH Medication Management Telehealth Services

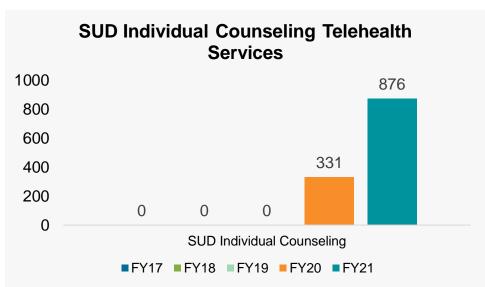
 Telehealth utilization for medication management services. Telehealth utilization for MH medication management services more has increased dramatically since the pandemic.



#### SUD Individual Counseling Telehealth Services

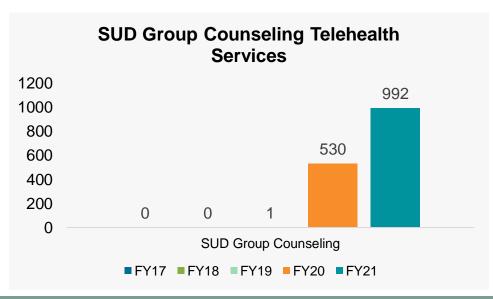
 Telehealth utilization for SUD individual counseling services.

Telehealth utilization for SUD individual counseling services has increased dramatically since the pandemic.



#### SUD Group Counseling Telehealth Services

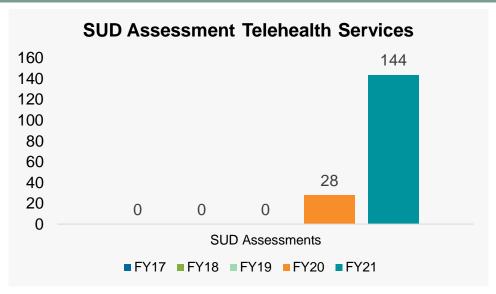
 Telehealth utilization for SUD group counseling services. Telehealth utilization for SUD group counseling has increased dramatically since the pandemic.



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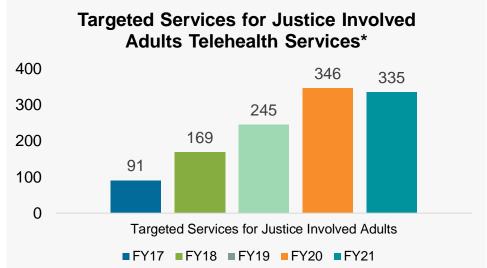
## SUD Assessment Telehealth Services

 Telehealth utilization for SUD assessment services. Telehealth utilization for SUD assessment services has increased dramatically since the pandemic.



# Targeted Services for Justice Involved Adults Telehealth Services

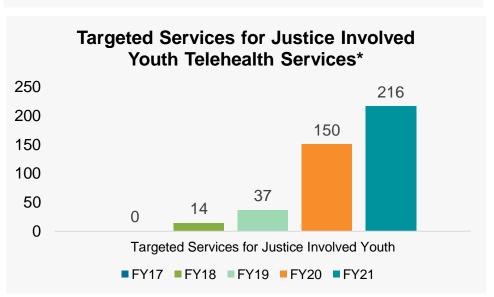
 Telehealth utilization for targeted services for justice involved adult services. Telehealth utilization for targeted services for justice involved adults has increased dramatically since the pandemic.



## Targeted Services for Justice Involved Youth Telehealth Services

 Telehealth utilization for targeted services for justice involved youth services.

Telehealth utilization for targeted services for justice involved youth has increased dramatically since the pandemic.



<sup>\*</sup>may include partial duplication due to multiple services represented within this category

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# Appendix A: Supplemental Tables for Behavioral Health Services

#### Stakeholder Survey Responses

Stakeholder Survey Responses				
				Total
	Disagree	Undecided	Agree	Responses
Community Needs	27	37	449	513
Location Convenience	23	37	452	512
Quality of Services	24	41	449	514
Client Support	16	29	466	511
Positive Outcomes	28	71	415	514
Group Times	40	61	407	508
Staff Training	20	61	427	508
Staff Competencies	16	51	439	506

#### Adult Substance Use Disorder Services

Return Rates			
# of Tools # of Admissions   Submitted   Return Rate			
Initial Outcome Tool Return Rate	5206	4444	85%
Discharge Outcome Tool Return Rate	2080	1686	81%

Discharge Rates		
	State Average	
Treatment Completed	8606	
Left Against Professional Advice	1439	
Terminated by Facility	391	
Transferred to Another Facility or Program	337	
Incarcerated	277	
Other	395	
Total	11445	

General Satisfaction		
	State Average	
Number of clients who agree or strongly agree	1027	
Total Clients	1087	

Access to Services		
	State Average	
Number of clients who agree or strongly agree	1010	
Total Clients	1079	

Ability to Control Substance Use			
Admission Discharge			
Number of clients who reported good or excellent	453	1164	
Total Clients	1166	1188	

#### Adult Substance Use Disorder Services

Motivation to Not Use Substances			
Admission Discharge			
Number of clients who reported good or excellent	2432	1091	
Total Clients	3847	1230	

Employment Status				
	Admission	Discharge		
Number of clients who are employed	1590	2330		
Total Clients	5217	5217		
History of Arrest				
Admission Discharge				
Number of clients who were arrested	533	360		
Total Clients	4846	4804		

Nights in a Correctional Facility			
Admission Discharge			
Number of clients who reported nights	1367	66	
Total Clients	3752	927	

#### Intensive Methamphetamine Treatment Services (IMT)

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	345	272	79%
Discharge Outcome Tool Return Rate	131	102	78%

Discharge Rates		
	State Average	
Treatment Completed	121	
Left Against Professional Advice	108	
Terminated by Facility	23	
Transferred to Another Facility or Program	33	
Incarcerated	14	
Other	6	
Total	305	

General Satisfaction		
	State Average	
Number of clients who agree or strongly agree	76	
Total Clients	79	

Access to Services		
	State Average	
Number of clients who agree or strongly agree	73	
Total Clients	81	

#### **IMT Services Continued**

Ability to Control Substance Use		
Admission Discharge		
Number of clients who reported good or excellent	25	79
Total Clients	81	82

Motivation to Not Use Substances			
Admission Discharge			
Number of clients who reported good or excellent	125	76	
Total Clients	238	87	

Employment Status			
Admission Discharge			
Number of clients who are employed	29	150	
Total Clients	310	310	

History of Arrest		
	Admission	Discharge
Number of clients who were arrested	29	35
Total Clients	309	305

Nights in a Correctional Facility		
	Admission	Discharge
Number of clients who reported nights	139	2
Total Clients	248	82

## Pregnant Women and Women with Dependent Children Services

Return Rates			
	// of A don's sizes	# of Tools	Datum Data
	# of Admissions	Submitted	Return Rate
Initial Outcome Tool Return Rate	145	139	96%
Discharge Outcome Tool Return Rate	29	17	59%

Discharge Rates		
	State Average	
Treatment Completed	49	
Left Against Professional Advice	62	
Terminated by Facility	16	
Transferred to Another Facility or Program	0	
Incarcerated	2	
Other	1	
Total	130	

#### Pregnant Women and Women with Dependent Children Services Continued

General Satisfaction		
	State Average	
Number of clients who agree or strongly agree	17	
Total Clients	20	
Access to Services		
	State Average	
Number of clients who agree or strongly agree	17	
Total Clients		

Ability to Control Substance Use			
Admission Discharge			
Number of clients who reported good or excellent	6	20	
Total Clients	20	20	

Motivation to Not Use Substances			
Admission Discharge			
Number of clients who reported good or excellent	101	20	
Total Clients	181	20	

Employment Status		
	Admission	Discharge
Number of clients who are employed	4	38
Total Clients	129	128

History of Arrest			
	Admission	Discharge	
Number of clients who were arrested	25	4	
Total Clients	121	121	

Nights in a Correctional Facility			
Admission Discharge			
Number of clients who reported nights	52	0	
Total Clients	179	20	

#### Youth Substance Use Disorder Services

Return Rates			
# of Tools # of Admissions Submitted Return Rat			Return Rate
Initial Outcome Tool Return Rate	389	309	79%
Discharge Outcome Tool Return Rate	195	140	72%

Discharge Rates			
	State Average		
Treatment Completed	328		
Left Against Professional Advice	81		
Terminated by Facility	40		
Transferred to Another Facility or Program	21		
Incarcerated	5		
Other	29		
Total	504		

General Satisfaction			
	Youth	Parent/Guardian	
Number of clients who agree or strongly agree	107	44	
Total Clients	116	49	
		-	
Access to Ser	vices		
Access to Ser	vices Youth	Parent/Guardian	
Access to Ser  Number of clients who agree or strongly agree		Parent/Guardian 43	

Ability to Control Substance Use				
	Youth Parent/Guardian			uardian
	Admission	Discharge	Admission	Discharge
Number of clients who reported good or excellent	41	113	8	42
Total Clients	120 121 47 46			

Motivation to Not Use Substances				
Youth Parent/Guardian			uardian	
	Admission	Discharge	Admission	Discharge
Number of clients who reported good or excellent	152	79	73	30
Total Clients	295	113	230	59

Trouble As a Result of Use			
Admission Discharge			
Number of clients who reported getting into trouble	172	19	
Total Clients	344	136	

Missing School or Work			
Admission Discharge			
Number of clients who reported missing school or work	104	16	
Total Clients	344	145	

#### Adult Mental Health Services

Return Rates				
	# of Admissions	# of Tools Submitted	Return Rate	
Initial Outcome Tool Return Rate	1285	1219	95%	
First 6 Month Update Outcome Tool Return Rate	1017	830	82%	
Most Recent Update Outcome Tool Return Rate	8678	7496	86%	

General Satisfaction		
	State Average	
Number of clients who agree or strongly agree	1045	
Total Clients	1075	

Access to Services		
	State Average	
Number of clients who agree or strongly agree	1022	
Total Clients	1065	

Functioning				
6 months After S				
	Admission	of Services		
Number of clients who agree or strongly agree	1229	1365		
Total Clients	2320	1928		

Emergency Room Visits					
6 months After					
	Admission Start of Serv				
Number of clients who reported times	549	228			
Total Clients	2334	1930			

Hospital Admissions					
6 months Afte					
Admission Start of Servi					
Number of clients who reported times	540	224			
Total Clients	2309	1923			

Reduction of Suicide Attempt(s)				
6 months After				
	Admission Start of S			
Number of clients who were arrested	407	153		
Total Clients	2363	1938		

Employment Status		
	Most Recent Update	
Number of clients who are employed	369	
Total Clients	1091	

#### Youth Mental Health Services

Return Rates						
# of Admissions # of Tools Submitted Return Rate						
Initial Outcome Tool Return Rate	1433	1239	86%			
First 6 Month Update Outcome Tool Return Rate	950	610	64%			
Most Recent Update Outcome Tool Return Rate 3341 1831 55%						

General Satisfaction					
Youth Parent/Guardian					
Number of clients who agree or strongly agree	295	525			
Total Clients	325	548			

Access to Services					
Youth Parent/Guardian					
Number of clients who agree or strongly agree	306	536			
Total Clients	322	549			

Functioning				
Youth Parent/Guardian				
		6 months After		6 months After
	Admission	Start of Services	Admission	Start of Services
Number of clients who reported good or excellent	868	612	1873	1087
Total Clients	1436	869	2923	1489

Emergency Room Visits				
6 months After St				
	Admission	of Services		
Number of clients who reported times	208	67		
Total Clients	1432	872		

Hospital Admissions					
Youth Parent/Guardian					
		6 months After		6 months After	
	Admission	Start of Services	Admission	Start of Services	
Number of clients who reported times	191	53	246	55	
Total Clients	1432	866	3003	1495	

Reduction of Suicide					
Youth Parent/Guardian					
		6 months After		6 months After	
	Admission	Start of Services	Admission	Start of Services	
Number of clients who reported times	286	93	193	52	
Total Clients	1436	867	2962	1489	

#### Systems of Care Services

General Satisfaction			
Basic Needs Emotional Needs			
Number of families with most needs met or no unmet needs	261	287	
Total Families	219	287	

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Appendix B:
Supplemental
Tables for Targeted
Services for JusticeInvolved Populations

## Substance Use Disorder Services for Justice Involved Adults

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	1971	1740	88%
Discharge Outcome Tool Return Rate	802	680	85%

Discharge Rates		
	CBISA	
Treatment Completed	804	
Left Against Professional Advice	442	
Terminated by Facility	249	
Transferred to Another Facility or Program	75	
Incarcerated	133	
Other	122	
Total	1825	

General Satisfaction		
	State Average	
Number of clients who agree or strongly agree	406	
Total Clients	428	

Access to Services		
	State Average	
Number of clients who agree or strongly agree	407	
Total Clients	429	

Ability to Control Substance Use		
6 Months Post		
	Admission	Treatment
Number of clients who reported good or excellent	227	66
Total Clients	418	68

Motivation to Not Use Substances		
		6 Months Post
	Admission	Treatment
Number of clients who reported good or excellent	1186	63
Total Clients	1538	68

Employment Status		
		6 Months Post
	Admission	Treatment
Number of clients who are employed	692	57
Total Clients	1882	66

## Substance Use Disorder Services for Justice Involved Adults Continued

Nights in a Correctional Facility			
Admission Discharge			
Number of clients who reported nights	862	14	
Total Clients	1757	395	

#### Criminal Thinking Services for Justice Involved Adults

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	649	434	67%
Discharge Outcome Tool Return Rate	290	220	76%

TCU Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Pre-Test Return Rate	734	414	56%
Post-Test Return Rate	328	169	52%

Discharge Rates		
	MRT	
Treatment Completed	323	
Left Against Professional Advice	99	
Terminated by Facility	179	
Transferred to Another Facility or Program	22	
Incarcerated	33	
Other	51	
Total	707	

General Satisfaction		
	State Average	
Number of clients who agree or strongly agree	153	
Total Clients	172	
Access to Services		
	State Average	
Number of clients who agree or strongly agree	155	
Total Clients	171	

Employment Status			
	Admission	Discharge	
Number of clients who are employed	290	395	
Total Clients	572	572	

## Criminal Thinking Services for Justice Involved Adults Continued

Nights in a Correctional Facility			
	Admission	Discharge	
Number of clients who reported nights	172	12	
Total Clients	519	171	

#### Functional Family Therapy for Justice Involved Youth

Return Rates				
	# of Admissions	# of Tools Submitted	Return Rate	
Initial Outcome Tool Return Rate	217	190	88%	
Discharge Outcome Tool Return Rate	82	61	74%	
Completion Rate				
	State Average			
Number of clients who completed	196			
Total Clients	319			

General Satisfaction		
	Youth	Parents
Number of clients who agree or strongly agree	32	220
Total Clients	38	239

Access to Services		
	Youth	Parents
Number of clients who agree or strongly agree	36	78
Total Clients	38	80

Client Outcome Measure (COM)			
	Adolescents	Parents	
Number of clients who reported 3 or greater 147 191			
Total Clients 174 221			

GAIN-SS					
	Admission Discharge				
	# of responses greater than 1	Total Clients	# of responses greater than 1	Total Clients	
Internalizing Disorders	122	165	17	30	
Externalizing Disorders	117	165	16	30	
Substance Disorder	30	165	1	30	
Crime/Violence	47	165	7	30	

## Aggression Replacement Training for Justice Involved Youth

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	42	27	64%
Discharge Outcome Tool Return Rate	17	10	59%

Aggression Questionnaire Return Rate			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Tool Return Rate	42	27	64%
Discharge Tool Return Rate	17	10	59%

Herritation Occasion nation Date				
How I Think Questionnaire Return Rate				
# of Tools # of Admissions Submitted Return Rate				
Initial Tool Return Rate	46	38	83%	
Discharge Tool Return Rate	25	21	84%	

Completion Rate	
	State Average
Number of clients who completed	11
Total Clients	21

General Satisfaction		
	Youth	Parents
Number of clients who agree or strongly agree	3	18
Total Clients	3	18

Access to Services		
	Youth	Parents
Number of clients who agree or strongly agree	3	4
Total Clients	3	6

Aggression Questionnaire Outcomes	
	Overall Improvement
Clients who indicated a decrease in behavior	13
Clients who indicated an increase in behavior	11
Clients who indicated no change in behavior	0
Total Clients	24

HIT Questionnaire Outcomes		
	Overall Improvement	
Clients who indicated a decrease in behavior	14	
Clients who indicated an increase in behavior	4	
Clients who indicated no change in behavior	0	
Total Clients	18	

## Aggression Replacement Training for Justice Involved Youth Cont.

GAIN-SS				
	Admission		Discharge	
	# of responses greater than 1	Total Clients	# of responses greater than 1	Total Clients
Internalizing Disorders	14	21	1	3
Externalizing Disorders	15	21	0	3
Substance Disorder	1	21	0	3
Crime/Violence	10	21	0	3

#### Moral Reconation Therapy for Justice Involved Youth

Return Rates				
	# of Tools # of Admissions Submitted Return Rate			
Initial Outcome Tool Return Rate	75	55	73%	
Discharge Outcome Tool Return Rate	28	18	64%	

How I Think Questionnaire Return Rate				
# of Tools # of Admissions Submitted Return Ra				
Initial Tool Return Rate	203	153	75%	
Discharge Tool Return Rate	55	36	65%	

Completion Rate		
	State Average	
Number of clients who completed	36	
Total Clients	80	

General Satisfaction		
	Youth	Parents
Number of clients who agree or strongly agree	3	18
Total Clients	4	18

Access to Services		
	Youth	Parents
Number of clients who agree or strongly agree	4	6
Total Clients	4	6

HIT Questionnaire Outcomes	
	Overall Improvement
Clients who indicated a decrease in behavior	28
Clients who indicated an increase in behavior	4
Clients who indicated no change in behavior	0
Total Clients	32

#### Appendix B

## Moral Reconation Therapy for Justice Involved Youth Continued

GAIN-SS				
	Adm	Admission		rge
	# of responses greater than 1	Total Clients	# of responses greater than 1	Total Clients
Internalizing Disorders	33	50	2	3
Externalizing Disorders	34	50	2	3
Substance Disorder	10	50	1	3
Crime/Violence	12	50	1	3

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## **Appendix C: Logic Model**

#### Division of Behavioral Health Community Services Logic Model

	D				
a	Resources				Impacts/Return
Service Line	/Inputs	Activities	Outputs	Outcomes	on Investment
Community Behavioral	Funding	Annual Contracts	SUD/MH Data Elements:	Mental Health and Substance Use Services	Improving Public
	Block Grant	with Agencies: Direct Treatment	Expenditure  Utilization Domanta		safety by decreasing the
Health Services/ Programs:	General     Ferral	Services	Utilization Reports	Increase or Maintain Employment  Change on Maintain Living American	number of
r r ograms:	Funds	Services	<ul> <li>Number of Clients</li> <li>Served by Service</li> </ul>	Change or Maintain Living Arrangement     Padvetice in the group by a great 30 Page (180).	Arrests
Mental Health	Medicaid     Other	DBH Responsibilities:	Line	Reduction in the number arrests 30 Days/180 Days	• Arrests
IMPACT (T)	• Other	Communicate	Number of Clients by	Client Perception in the following areas:	Decrease the
• CARE (T)	Division Staff	Training	Demographic	Social Connectedness	reliance on
Transition Age	Division stain	Opportunities	Information	Access to Services	publically funded
Youth	Accredited	Conduct Annual	Diagnosis	Quality and Appropriateness of Services	services
First Episode	Agencies	Stakeholder Survey	Information	Outcome of Services	<ul> <li>Nights Spent in</li> </ul>
Psychosis (T)		Monitor Contract	Substance of Use	Participation in Treatment Planning	the Hospital
CYF Services	Contracted	Utilization	Reasons for Discharge	General Satisfaction	<ul> <li>Emergency</li> </ul>
(T)	Agencies	Monitor Outcome	Outcome Tools	Change in Quality of Life	Room (ER)
<ul> <li>Outpatient</li> </ul>		Tool Return Rates	Return Rates	Behavior Change as measured by the GAIN-SS	visits
Services (T)	Partnering	Monitor Service Line	<ul> <li>Age of First Use</li> </ul>	(Adolescents Only)	<ul> <li>Nights spent in</li> </ul>
• IFS (T)	Agencies	Outputs and	Co-Occurring	DERS	a Correctional
• JJRI- FFT ( <i>T</i> )	• CPS	Outcomes Monitor Access to	Substance Abuse and		Facility
• JJRI -MRT ( <i>T</i> )	• DOC	Services	Mental Health		Homelessness
• JJRI- ART ( <i>T</i> )	• DOE	Provide Annual	Problems	Mental Health Services Only	Inpatient TX
• SOC (T)	• DOH	Agency Profile	<ul> <li>Source of Referrals</li> </ul>	<ul> <li>Reduction in Psychiatric Hospital</li> </ul>	• Detox
	• DTR	Reports	Source of	Readmissions (30Days/180 Days after	I
SUD Services	• EA	Provide Technical	Income/Support	discharge) (HSC Data Only)	Increase or Maintain Quality
CJI-CBISA (T)	• HSC	Assistance	Payment Source	<ul> <li>FFT Only (Adolescents Only)</li> </ul>	of Life
• CJI- MRT ( <i>T</i> )	• IHS		Pregnancy Status	o Changes in	Employment
• JJRI SUD	Medical	Agency	Frequency of Use	Behavior/Thoughts	School
Services (T)	Services • OLA	Responsibilities:	Route of	Using the OQ Tool,	Attendance
Intensive	• UIS	STARS Reporting	Administration • Frequency of	YOO Tool, COM-A Tool, COM-P Tool,	Sobriety/ Harm
Meth Services	0,5	Complete Outcome	attendance at self-	and TOM Tool	Reduction
(T)	STARS (State	Tools	help programs 30	MRT and ART Only (Adolescents Only)	Suicide
	Treatment	Attend EBP	days prior to	o Changes in behavior using:	Attempts
• 1.0 Services	Activity	Trainings and	admission/30 prior to	o HIT Questionnaire	(decrease)
(T)	Reporting	Program Support	discharge	o Aggression Questionnaire (ART Only)	Overall General
• 2.1 Services	System)	Calls/Work Groups	<ul> <li>Type of Services</li> </ul>	URICA (IMT Only)	Health
(T)		Ensure curriculum	received at admission/		
2.5 Services	Addiction	fidelity through	discharge	Substance Use	
3.1 Services	Technology Transfer	quality assurance monitoring	Number of Referrals	Disorders Services Only	
• 3.2 Detox	Center (ATTC)	Solicit Feedback	for High Intensity	Client's ability to control use and motivation to	
Services	center (ATTO)	from Referral	Services • Access to Services	not use at admission, discharge, 6 months (CJI Only) post services	
• 3.7 Inpatient Treatment	MH-	Sources for	Access to Services     Monitoring	Clinician's perception of client's engagement in	
Services	Technology	Stakeholder Survey	Including: Referral	treatment admission, discharge	
Services	Transfer	Utilize Agency	to Start Date	TCU (CJI MRT only)	
T- Telehealth	Center (MH-	Profiles and	(CJI/JJRI, IMT)	Trouble/ Missing School and Work	
Services Provided	TTC)	Stakeholder Surveys	Number of Outreach	, 5	
		to Improve Services	Events (FEP Only)		
	Mental Health	Line Outcomes	Number of Persons who		
	Block Grant	Monlyfones	Attended State Supported		
	Technical Assistance	Workforce Development	Trainings/ Number of		
	Assistance	Evidence Based/	Trainings Provided		
	Substance	Competency	Ovality Assure		
	Abuse Block	Development	Quality Assurance:		
	Grant	CBISA	<ul> <li>Number of Reviews</li> <li>Conducted</li> </ul>		
		MRT	Conducted		

#### Division of Behavioral Health Community Services Logic Model

	Resources				v . /D .
Service Line	/Inputs	Activities	Outputs	Outcomes	on Investment
Intensive Meth Services (T)  1.0 Services (T)  2.1 Services (T)  2.5 Services  3.1 Services  3.2 Detox Services  3.7 Inpatient Treatment Services  T-Telehealth Services Provided		STARS Reporting Complete Outcome Tools Attend EBP Trainings and Program Support Calls/Work Groups Ensure curriculum fidelity through quality assurance monitoring Solicit Feedback from Referral Sources for Stakeholder Survey Utilize Agency Profiles and Stakeholder Surveys to Improve Services Line Outcomes  Workforce Development Evidence Based/ Competency Development CBISA MRT ART FFT DBT MI ASAM Matrix Model CYT FEP ACT Cultural Awareness Contingency Management Continue Collaboration with AHEC and HOSA SDAAP  Quality Assurance and Fidelity Monitoring for Evidence Based Practices	• Frequency of attendance at self-help programs 30 days prior to admission/30 prior to discharge • Type of Services received at admission/discharge • Number of Referrals for High Intensity Services • Access to Services Monitoring • Including: Referral to Start Date (CII/JJRI, IMT) • Number of Outreach Events (FEP Only) Number of Persons who Attended State Supported Trainings/ Number of Trainings Provided  Quality Assurance: • Number of Reviews Conducted • Average Scores by State, by Agency  Accreditation • Number of Reviews Conducted Agencies, by Service Line • Number of Reviews Conducted Annually • Average Accreditation Score, by Agency, by Service Line	Tool, COM-P Tool, and TOM Tool  MRT and ART Only (Adolescents Only)  Changes in behavior using: HIT Questionnaire Aggression Questionnaire (ART Only)  URICA (IMT Only)  Substance Use Disorders Services Only  Client's ability to control use and motivation to not use at admission, discharge, 6 months (CJI Only) post services  Clinician's perception of client's engagement in treatment admission, discharge  TCU (CJI MRT only)  Trouble/ Missing School and Work	Impacts/Return on Investment  • Sobriety/ Harm  • Reduction  • Suicide Attempts (decrease)  • Overall General Health

#### Division of Behavioral Health Community Services Logic Model

	A -4::4:	0	0	Impacts/Return
	Activities			
Service Line  Acronym List:  ACT: Assertive Community Treatment AHEC: Area Health Education Center ART: Aggression Replacement Training ASAM: American Society of Addiction Medicine BCI Tables: Basic Client Information CARE: Comprehensive Assistance with Recovery and Empowerment CBISA: Cognitive Behavioral Interventions for Substance Abuse CJI: Criminal Justice Initiative COM-A Tool: Client Outcome Measure- Adolescent COM-P Tool: Client Outcome Measure- Parent CPS: Child Protection Services CYF: Child, Youth, or Family Services CYF: Child, Youth, or Family Services CYF: Child Protection Services CYF: Child Protect	Activities	Key:  RED FONT: Federally Required Data Elements for Mental Health and Substance Use Disorders  GREEN FONT: Federally Required SUD  Federal Reporting  • Annual Block Grant Reports/BCI/SHR/URS Tables (MH) - Submitted December 1st of Year  • TEDS (SUD)-Submitted the 1st of each month	Rey:  RED FONT: Federally Required Data Elements for Mental Health and Substance Use Disorders  BLUE FONT: Federally Required Data Elements for Mental Health Only  GREEN FONT: Federally Required Data Elements for Substance Use Only	Impacts/Return on Investment  Key:  FONT IN ITALICS: Data Elements for Substance Use Disorder Only  RED FONT: Federally Required Data Elements for Mental Health and Substance Use Disorders



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